



Case Study

EOL IT Services takes care of businesses highly sensitive data destruction requirements onsite

Norfolk and Suffolk Probation Trust is responsible for overseeing offenders released from prison on licence and those on community sentences made by the courts. Its aim is to make Norfolk and Suffolk safer by protecting the public, reducing re-offending and preventing future victims. Norfolk and Suffolk Probation Trust's staff work in the courts, the community and in prisons to rehabilitate offenders and liaise with the victims of serious crime.

THE FACTS

Customer:

Norfolk and Suffolk Probation Trust – Regional service responsible for making communities safer and cutting crime.

Challenge:

Norfolk and Suffolk Probation Trust required help with the destruction of sensitive data stored on electronic media including hard drives and tapes onsite at multiple locations.

Solution:

EOL IT Services securely destroyed all Norfolk and Suffolk Probation Trust's sensitive data via a mobile shredding machine placed onsite at multiple locations throughout Norfolk and Suffolk.

The Challenge

Norfolk and Suffolk Probation Trust required a high end IT service provider to help with the destruction of sensitive data stored on electronic media including hard drives and tapes onsite at multiple locations.

Norfolk and Suffolk Probation Trust needed to ensure the data was destroyed in line with their strict policies, stipulating it must take place onsite in front of Probation Services personnel. The Trust also required full documentary evidence of the data destruction.

It was critical to the Norfolk and Suffolk Probation Trust that they find an established company in IT data security, which could take care of all their data destruction requirements.

EOL IT Services Solution

Norfolk and Suffolk Probation Trust turned to EOL IT Services, one of the UK's leading independent IT project management, data security and asset disposal companies.

EOL's designated Project Services Team, with over 16 years' experience in data destruction, were able to provide Norfolk and Suffolk Probation Trust with a cost effective and highly secure onsite data destruction service using a mobile shredder. The destruction of sensitive data stored on

electronic media such as hard drives and tapes were conducted onsite at multiple locations throughout Norfolk and Suffolk.

Once work was completed by EOL's Project Services Team, EOL issued Norfolk and Suffolk Probation Trust with a certificate confirming proof of successful data erasure.

EOL met Norfolk and Suffolk Probation Area's additional IT disposal requirements as it holds full accreditation and compliance with all UK and European legislation including WEEE directives, and operates a zero landfill policy. Furthermore, EOL passed on all shredded residue to certified partners for further refinement.

Conclusion

Mark Collings, IT Manager at Norfolk and Suffolk Probation Trust, says that the Trust has been using EOL IT Services to take care of all their IT service requirements including onsite data destruction since 2009.

"EOL met all the stringent requirements set by Norfolk and Suffolk Probation Area for the destruction of highly sensitive data.

It was important that this process was carried out on site and under the supervision of Probation Services personnel. None of this presented a problem to EOL and the work was carried out effectively and to a very high standard."

“ EOL met all the stringent requirements set by the Norfolk and Suffolk Probation Trust for the destruction of highly sensitive data.”

- Mark Collings, IT Manager at Norfolk and Suffolk Probation Trust

About EOL IT Services:

EOL IT Services is one of the UK's leading independent IT project management, data security and asset disposal companies. Operating throughout the UK and overseas, EOL provides a range of bespoke IT services including secure removal and recycling/disposal of redundant IT equipment, data destruction (on and off site) to UK Government CESSG standards and IT delivery or relocation throughout the UK and Europe. EOL is a trusted IT service provider to many leading organisations in banking, law, financial services, healthcare, education and the public sector.

For more information, please visit <http://www.eolitservices.co.uk>

FOR MORE INFORMATION PLEASE CONTACT:

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